SANOFI PASTEUR VACCINE RETURNS PROCESS REFERENCE GUIDE

Please follow the provided steps to complete a product return.



NOTES: Utilize Google Chrome™ when possible. Disable pop-up blockers.



Your Guide to Vaccine Returns

Please follow the 3 steps below to return product(s) to Sanofi Pasteur.



IMPORTANT NOTE: The barcode on the *Returns Authorization* is used by Inmar to scan the return when it is received. The *Returns Authorization* must be secured to the OUTSIDE of the box being shipped. This is NOT a shipping label.

Please obtain a shipping label from your carrier (FedEx and UPS are preferred carriers). Be sure to obtain a tracking number.

REMINDER: Print and place the *Return Goods Information* form(s) saved from VaccineShoppe.com INSIDE of the box with the returned product.



SANOFI PASTEUR VACCINE RETURNS PROCESS REFERENCE GUIDE

Please follow the 3 steps below to return product(s) to Sanofi Pasteur.

A new landing page, VaccineShoppe.com/Returns, puts all the Returns Process Information in one convenient spot, including:

- All returns process forms
- A link to generate a *Returns Authorization (RA)*
- Access to the Inmar Healthcare Returns Management Portal



• Log into VaccineShoppe.com/Returns to complete and save the *Return Goods Information* form(s)

TO U.S. Inserticue Professional States]	For U.S. Healthcare Professionals Only	SANOFI PASTEUR 🎝
Material State Andreas (State Control of State S		VACCINESHOPPE POWERED BY SANOFI PASTEUR	REGISTER / LOG IN
We'l gode you freedy he estans process for aspired reactions is just free slips.	<u> </u>	PRODUCT CATALOG TOOLS & RESOURCES	
Complete Ser Instrume Komm Management of the service of the servi		Home > Tools > Returns Information Home > Tools & Resources > Returns	
Contents your returns authorization Units on even even to inclusion and authorization Units on even even to inclusion and the other sectors and the other		RETURNS We'll guide you through the returns process for expired vaccines in just three steps.	
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EVENUED OF EVENT MODEL SUBJECT ADVANCES		Returning expired vaccines? Returning expired influenza vaccin	nes?
Pages of an Xena Landers pay to address denotes in a state pays Social Anna Anna Tana Tana Tana Anna Anna Anna		To get started, download the Return Goods Information form below. Then complete and save the form for use in step 2. Start by logging in and generating your the influenza returns section. Then save 2. Returns are accepted for expired vaccines only. ¹ 2. Returns are accepted for expired vaccines only. ¹	influenza return form in the form for use in step cines only. ¹
Ander Transfer Transference Interference Interferenc		DOWNLOAD RETURN GOODS INFORMATION FORM	
		Save and Print the completed <i>Return Goods Informa</i> This form will need to be uploaded later when compl <i>Peturns Authorization</i> through Inmar and included IN	ation form(s). eting the
		box with the returned product or log into the influenz	a section to



• From the VaccineShoppe.com/Returns page, click on the Inmar Healthcare Returns Management Portal: <u>https://returns.healthcare.inmar.com</u>

• Log in with existing username and
password or click Register to create
an account.

• Click Returns Authorization, then select Create Manufacturer Return

Sintelligence Healthcare Returns Management					
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	Create Manufacturer Return				

• Enter Store Number (Account Number). Click Search

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ddress	City	State/Province	Postal Code	Include Active

• Scroll down to Search Results and click on the plus (+) button



• Complete the fields under General Information.

GENERAL INFORMATION Manufacturer Client: SANOFI PASTEUR Ship From Remit To	
570000001 570000001 ACCOUNTS RECENABLE 45 ACCOUNTS RECENABLE 45 DISCOVERY DR RLDG 138 DISCOVERY DR BLDG 138 TEST JG-CB5-255-1- SMQ1 TEST JG-CB5-255-1- SMQ1 TEST-1 TEST-1 SWIFTWATER, PA 18370 SWIFTWATER, PA 18370	New in 2020! Quantity On Har and Claimed
Debit Memo Number Debit Memo Date(m/d/yyyy) Quantity On Hand Claimed Amount Reference Number Number of Box Labels Needed Image: Claimed Amount Image: Claimed Amount	Amount no longe required!
Note: Return Authorization (RA) box labels are linked specifically to this return. Do NOT use RA box labels from another return. Each box shipment must contain the RA box label. Do not photocopy the return authorization box label.	Under
Note: Do not ship CII products until you have received the 222 form. Shipping CII products prior to receiving the 222 form may result in additional charges.	Special Returns
G - General	Programs, select
SPECIAL RETURNS PROGRAMS	Click Next
LABEL OPTIONS	Additional

- Scroll to Debit Memo Document Required. Upload completed Return Goods Information form(s) saved from VaccineShoppe.com as the Reference Document. Click Next
- Select Submit/Print Box Labels
- Save and print the Returns Authorization

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Please obtain a shipping label from your carrier (FedEx and UPS are preferred carriers). Be sure to obtain a tracking number.

Sample Returns Authorization



REMINDER:

Place the Return Goods Information form(s) saved and printed from VaccineShoppe.com INSIDE of the box with the returned product.

